Step-by-Step Guide

Concur Business Expenses

1. Login instructions for Desktop

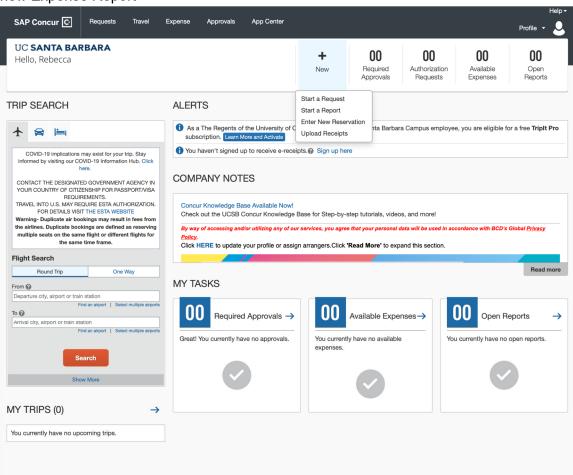
Use the following link to access the site: www.concursolutions.com

- Enter your full UCSB Net ID, including "@ucsb.edu" (ucsbnetid@ucsb.edu)
- Use SSO as authentication method (choose "Sign in with UC Santa Barbara SSO")
- Log in on the UC Santa Barbara SSO site

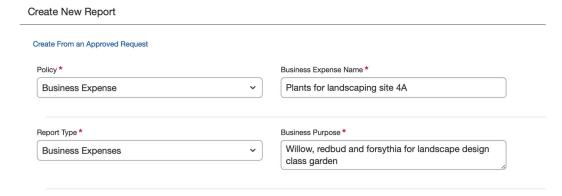
Login instructions for the SAP Concur mobile app

You may also download and use the **SAP Concur** application. Download from the appropriate application store.

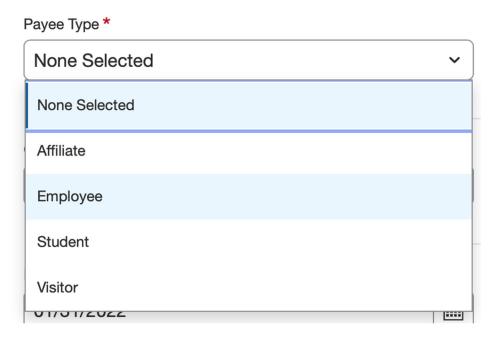
- Enter your full UCSB Net ID, including "@ucsb.edu" (ucsbnetid@ucsb.edu)
- Use SSO as authentication method (choose "Sign in with UC Santa Barbara SSO")
- Get the app for iPad and iPhone https://apps.apple.com/us/app/sap-concur/id335023774
- Get the app for Android devices https://play.google.com/store/apps/details?id=com.concur.breeze&hl=en_US&gl=US
- 2. **Starting an Expense Report -** Click "New," then "Start a Report" at the top of the screen to create a new Expense Report



3. Select "Business Expense" from the Policy menu, then enter a Business Expense Name- this description will be what shows up on the ledger. Report type will be "Business Expense" and the business purpose should explain what was purchased and for what purpose as it relates to the project being charged. Please ensure you describe how the items are to be used on the research project – simply stating "for research" is insufficient justification.



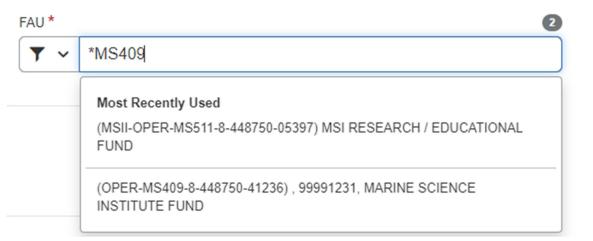
4. Choose the Payee type based on your affiliation with UCSB



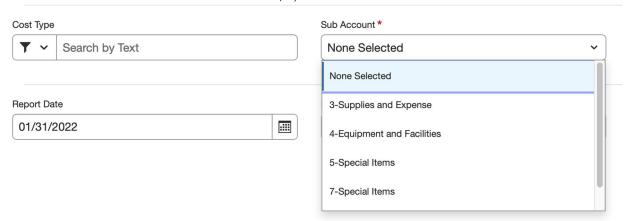
5. Choose the Department Code- (e.g. CBER, ERTH, NRII, MSII). *Note: This field can be filtered to search by text, code or either. If you are having trouble finding the department, try changing the filter to include "either."



6. The FAU field is where you select the appropriate Project Code/Account. Change the search filter to include "Code." Start by typing in * (asterisk) as the wildcard character followed by the project code or any portion of the FAU that would be able to narrow down your selections. Select the account when it loads in the dropdown menu.

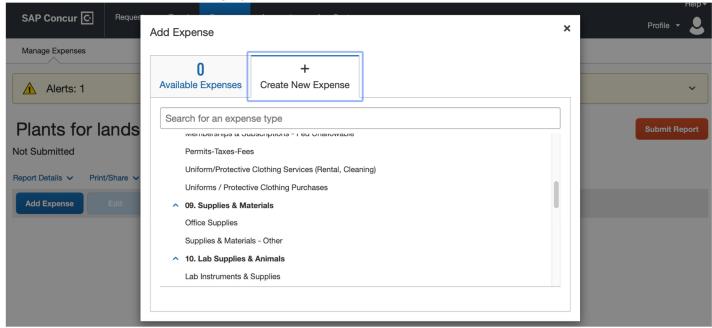


7. Cost Type/Sub Account- do not fill in the Cost Type field – MSI Purchasing will complete the Cost Type section. For Sub Account, select 3- Supplies and Expenses. Equipment is defined by UC as Inventorial items with a value of more than \$5,000.00.



- 8. Report Date should be today's date
- 9. Click "Create Report" at the bottom of the screen

10. **Adding Expenses -** Click "Add Expense" and "Create New Expense" to begin adding expenses. Scroll down to find the appropriate category- most often this will be "Supplies & Materials - Other."



11. Upload your receipt and use it to enter the receipt details in the fields to the left. Dept/FAU/Cost Type and Sub Account will auto-fill from the Report Header. Transaction amount should be the total of the receipt including tax. Click "Save Expense" when done.

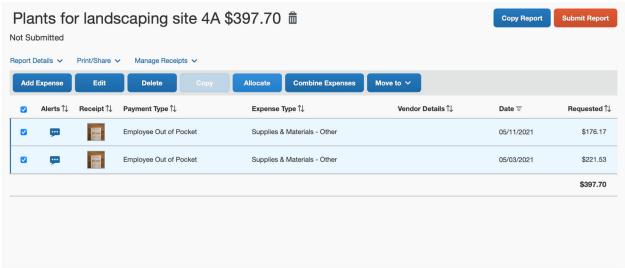
*If sufficient tax was not assessed, you will need to add "Use Tax," or the difference between what tax you paid and what tax the University must submit on your behalf. To calculate Use Tax, click here

*The receipt should contain the following information: Name of Merchant, Transaction Date, Detailed Description of Goods or Services Purchased, Amount Paid, Form of Payment. Please note, if using an online order confirmation and not a final invoice, the order confirmation will need to specifically state the item(s) have been paid in full and amount due is zero (see example below). If this is not available, please include a credit card statement showing your name, last 4 digits of credit card, and the transaction details.

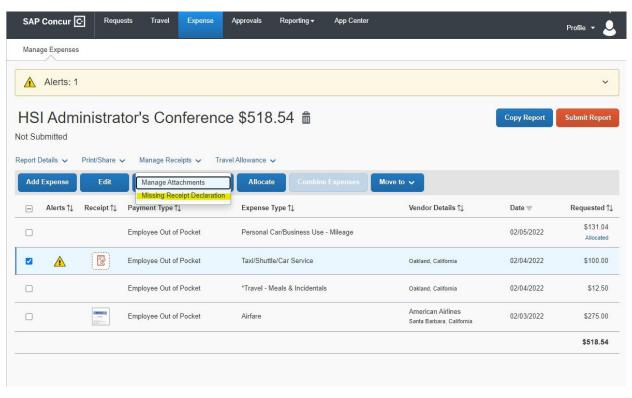
Qty	Item	Description			Rate	U/M	Amount
1	200-Pro TP Shipping	UPS Groun	ping estimates are tim		499.00 180.00		499.00 180.00
Total					Total		\$679.00
					Payments/Credits		-\$679.00
					Balance Due		\$0.00

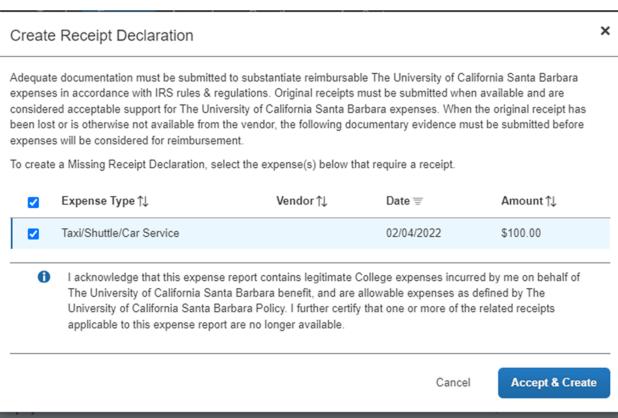
Example of expense details App Center SAP Concur C Manage Expenses New Expense Save Expense Details Itemizations Hide Receipt Allocate **①** ¢. * Required field Expense Type * Supplies & Materials - Other ~ Description Prairie Cascade Willow Transaction Amount * Currency * Pre-Paid Prairie 176.17 US, Dollar ~ Cascade Willow Transaction Date * Dept * 0 &A Greenhouse 05/11/2021 :::: ▼ ∨ (ERTH) EARTH RESEARCH I... 2 Cost Type ▼ ∨ (ERI-100A-8-447680-05397) ... ▼ ∨ Search by Text Purchase from a foreign entity * Sub Account * 3-Supplies and Expense This is Service * Telecommunication - Equipment * ~ No No Non-Taxable * *Sales Tax No 9.18 Use Tax 🕜 Payment Type * Employee Out of Pocket Personal Expense (do not reimburse) Tree purchased in WI to be used in WI- no additional tax should be assessed

12. Continue to add expenses for each additional receipt



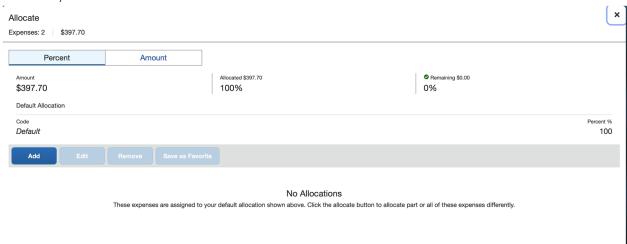
**If missing receipt for an expense that requires one, note the alert (!). Select the expense (check box) and click "Manage Receipts" > "Missing Receipt Declaration". A Receipt Declaration will pop-up for your review and acceptance.



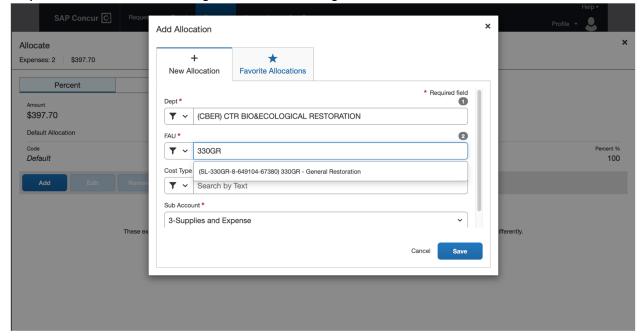


*If this expense report will be charged to a single FAU, skip to step 17. Allocation is not needed.

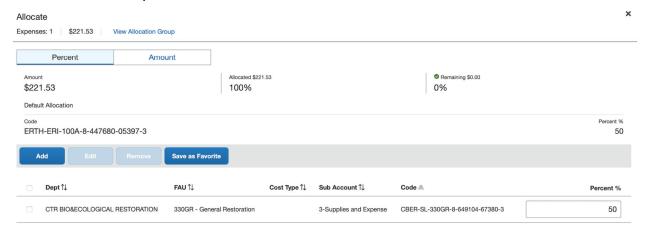
13. **Splitting the Funding Across Multiple Projects/Accounts -** Allocation - If you need to split the expenses across multiple accounts, click the checkbox beside all expense lines being split-funded and click "Allocate." The allocation screen will display the current allocation as 100% on the account you listed in the initial Expense Report setup (account will not be visible on this screen, only the allocation percent). If allocating by percent, e.g. 50% of the expense will be charged to a different project code, click "Add." If allocating by dollar amount, e.g. \$20 will be charged to a different project code, click "Amount." then "Add."



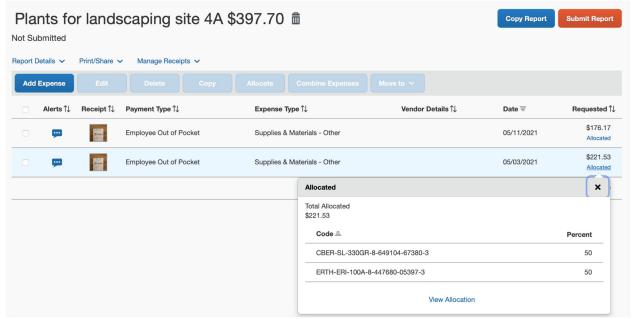
14. Enter the new Dept, FAU and Sub Account (**do not enter Cost Type**) and click "Save." *Note: See step #'s 6-8 above for further guidance on entering these details.



15. Enter either the percentage or amount being charged to the newly added account, then click "Save." Note- if allocating by dollar value, you will need to click on "Amount" before entering the amount being charged to the new account. If splitting across more than two accounts, continue to add allocations until 100% of the total expense is allocated across all relevant accounts.

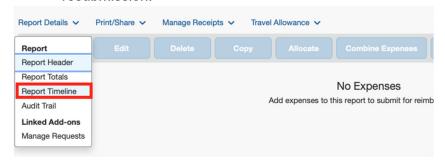


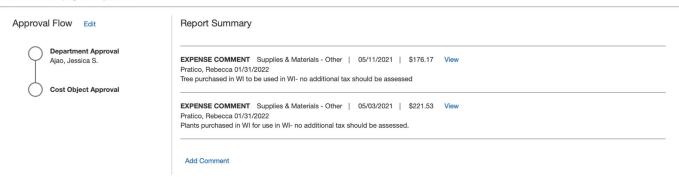
16. To check the allocations, click the "Allocated" link under each expense and the funding split will be displayed. This information can also be found in the Report Details drop down menu above the Add Expense button.

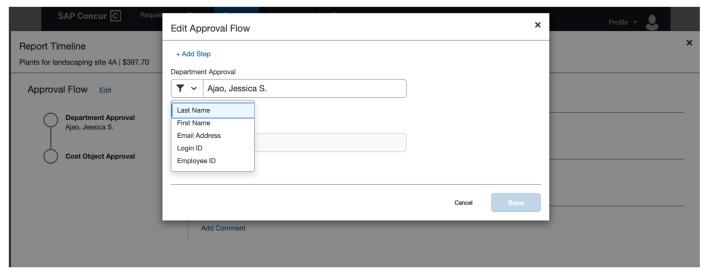


17. **Check your Department Expense Approver (DEA) -** Click on the "Report Details" dropdown menu and select "Report Timeline." Confirm the appropriate DEA (Department Approver) is selected based on where the funds to be charged are managed. See here for a list of all DEA's by department. If needed, click "Edit" next to Approval Flow and change the Department Approval to reflect the correct Dept Approver or DEA.

<u>Note:</u> If your request is returned for edits, you must reselect the appropriate DEA prior to resubmission.







18. **BEFORE YOU SUBMIT** - Notify Andrea Palmerin Del Toro, Trevor Bellefeuille, and Marta Bowron at msi-purchasing@ucsb.edu that you have a business expense report ready for review. They will review for compliance and completion. **Click Submit Report ONLY after Andrea, Trevor, or Marta notifies you to do so.**

Support Resources

- **Email Support:** Please submit a ticket in ServiceNow if you have any issues logging into Concur, or with creating or submitting a Request/Expense Report.
 - Select Business & Financial Services and then Payment Services to find the Concur section
 - o Important: Please do not email BFS processors directly for Concur support.
- Knowledge Base Articles: A set of key articles can be found at the links below:
 - Getting Started with Concur
 - How to Create and Submit a Request
 - o How to Create an Expense Report from an Approved Request
 - How to Add a Delegate
 - How to Use the Mobile App to Upload Receipts